Sleep Country Canada Holdings Inc.

Management's Discussion and Analysis

March 31, 2023

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1. Preface

The following Management's Discussion and Analysis ("MD&A") is prepared as of May 8, 2023 and it is intended to assist readers in understanding the financial performance and financial condition of Sleep Country Canada Holdings Inc. (the "Company") for the first quarter ended March 31, 2023 and it should be read in conjunction with the unaudited condensed interim consolidated financial statements of the Company and the accompanying notes for the first quarter ended March 31, 2023 and the audited consolidated financial statements of the Company and the accompanying notes for the year ended December 31, 2022 and the related MD&A.

Basis of Presentation

All references in this MD&A to "Q1 2023" are to the Company's quarter ended March 31, 2023, "Q1 2022" are to the Company's quarter ended March 31, 2022 and "Q1 2021" are to the Company's quarter ended March 31, 2021.

The Company's Q1 2023 unaudited condensed interim consolidated financial statements and the accompanying notes have been prepared in accordance with International Financial Reporting Standards ("IFRS") as applicable to interim financial statements, including International Accounting Standards ("IAS") 34 – Interim Financial Reporting, as issued by the International Accounting Standards Board ("IASB"). Certain information and note disclosures normally included in the annual consolidated financial statements prepared in accordance with IFRS, have been omitted or condensed. Accordingly, the condensed interim consolidated financial statement should be read in conjunction with the annual consolidated financial statements of the Company for the year ended December 31, 2022. All amounts are presented in thousands of Canadian dollars, except number of stores, number of shares and per share amounts or unless otherwise indicated.

The unaudited condensed interim consolidated financial statements of the Company and the accompanying notes for the first quarter ended March 31, 2023 and this MD&A were reviewed by the Company's Audit Committee. They were approved by the Company's Board of Directors (the "**Board**") on May 8, 2023.

Forward-looking Information

This MD&A, including, in particular, the sections below entitled "Factors Affecting the Results of Operations", "Outlook", "Liquidity and Capital Resources" and "Risk Factors", contains forward-looking information and forward-looking statements which reflect the current view of management with respect to the Company's objectives, plans, goals, strategies, outlook, results of operations, financial and operating performance, prospects and opportunities. Wherever used, the words "may", "will", "anticipate", "intend", "estimate", "expect", "plan", "believe" and similar expressions identify forward-looking information and forward-looking statements. Forward-looking information and forward-looking statements should not be read as guarantees of future events, performance or results, and will not necessarily be accurate indicators of whether, or the times at which, such events, performance or results will be achieved. All of the information in this MD&A containing forward-looking information or forward-looking statements is qualified by these cautionary statements.

Forward-looking information and forward-looking statements are based on information available to management at the time they are made, underlying estimates, opinions and assumptions made by management and management's current good faith belief with respect to future strategies, prospects, events, performance and results, and are subject to inherent risks and uncertainties surrounding future expectations generally. Such risks and uncertainties include, but are not limited to, those described below under the sections "Risk Factors" and those described in the Company's 2022 annual information form (the "AIF") filed on March 2, 2023. A copy of the AIF can be accessed under the Company's profile on the System for Electronic Document Analysis and Retrieval ("SEDAR") at www.sedar.com. Additional risks and uncertainties not presently known to the Company or that the Company currently believes to be less significant may also adversely affect the Company.

The Company cautions that the list of risk factors and uncertainties described in this MD&A and the AIF are not exhaustive and that should certain risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual strategies, prospects, events, performance and results may vary significantly from those expected. There can be no assurance that the actual strategies, prospects, results, performance, events or activities anticipated by the Company will be realized or even if substantially realized, that they will have the expected consequences to, or effects on, the Company. Readers are urged to consider the risks, uncertainties and assumptions carefully in evaluating the forward-looking information and forward-looking statements and are cautioned not to place undue reliance on such information and statements. The Company does not undertake to update any such forward-looking information or forward-looking statements, whether as a result of new information, future events or otherwise, except as required by applicable laws.

2. Overview

The Company is Canada's leading specialty sleep retailer with retail banners Sleep Country™, Dormezvous™, Endy™, Hush™, and Silk & Snow™ (the "Banners").

Across all its Banners, the Company's purpose is to transform lives by awakening Canadians to the power of sleep with a vision to champion sleep as the key to healthier, happier lives and help everyone achieve better tomorrows through better tonights.

The Company continues to develop its industry-leading sleep ecosystem and it actively assesses opportunities to support its business model across infrastructure, channel, partnership and experience to best serve Canadians' sleep needs.

Building on its foundation of success, the Company drives sustainable growth through its three strategic platforms:

- 1. World-class customer experience
 - With a focus on the customer, the Company is committed to delivering a superior and seamless journey across all channels and touchpoints;
- 2. Channel and product innovation
 - The Company's goal is to be Canada's singular leading sleep partner and gateway to the world's best sleep assortment, achieved through dedication to channel and product innovation; and
- 3. Commitment to helping customers achieve their best sleep as a pillar of well-being
 - As a purpose-driven organization, the Company is dedicated to supporting the well-being of all Canadians by championing sleep as an essential pillar of physical, mental and emotional well-being. With the Company's sleep expertise, it aims to help all Canadians achieve their best sleep in the pursuit of healthier and happier lives.

The Company's purpose, strategy and operations differentiate it from its competitors. With its strong 28-year legacy, differentiated service model, unmatched sleep ecosystem, superior brand trust and commitment to customer experience, the Company has positioned itself to continue to be Canada's leading provider of Sleep.

The Company's omnichannel retail banners are Sleep Country™ and Dormez-vous™ (in Quebec). Sleep Country launched its banner in Vancouver, British Columbia in 1994 and thereafter the banner expanded across Canada (except in Quebec). Similarly, Dormez-vous launched its banner in Montreal, Quebec in 1994 and subsequently expanded within Quebec. As at March 31, 2023, cumulatively, these banners have a growing network of 290 corporate-owned stores (Q1 2022 – 286 stores), 17 "Sleep Country Express"/"Dormez-vous Express" stores ("Express Stores") (Q1 2022 – 10 Express Stores), augmented by its eCommerce platforms – sleepcountry.ca and dormezvous.com. These banners are supported by the Company's distribution network which includes 20 warehouses (Q1 2022–20 warehouses) across Canada.

The Sleep Country and Dormez-vous banners offer its customers Canada's largest domestic and imported mattress selection and complementary sleep related products ("accessories"). The Company provides its customers with elevated sleep expertise via its "Sleep Experts", who are dedicated to matching all customers to their best night's sleep, at all its access points. The Sleep Country and Dormez-vous brands are highly recognized in the Canadian retail landscape and are considered to be Canada's leading provider of sleep.

The Company's direct-to-consumer retail banners are Endy™, Hush™ and Silk & Snow™.

Endy introduced its first mattress-in-a-box offering in 2015 on its ecommerce platform. Through its online sales and digital capabilities, Endy has become one of Canada's leading direct-to-consumer sleep solutions retailer offering customers with an expanding product assortment to meet their sleep needs. It is one of Canada's most recognized online retail brands.

Founded in 2018, Hush introduced its weighted blankets to consumers which were received with huge success. Thereafter, Hush has expanded its product offerings to include mattresses and a variety of sleep accessories.

On January 1, 2023, the Company acquired substantially all of the net operating assets of Silk & Snow Inc., a direct-to-consumer sleep retailer. Recognized as one of Canada's top growing companies, Silk & Snow is a digital sleep retailer of high-quality sleep and lifestyle products that are thoughtfully made.

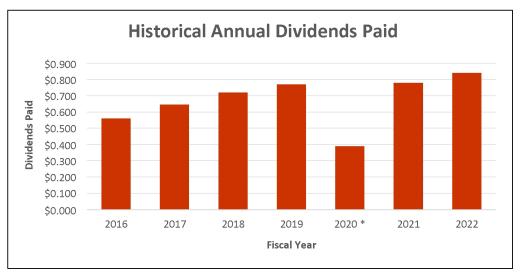
Subsequent to Q1 2023, on April 14, 2023, the Company acquired substantially all of the Canadian operating assets of Casper Sleep Inc., including its six stores located in Canada. The Casper brand is one of the most recognized sleep brands in the North America sleep industry, offering a wide range of sleep products including mattresses, bedframes, pillows, bedding and other sleep accessories.

3. Dividends and Share Repurchases

Dividends:

All dividends are designated as "eligible dividends" for Canadian tax purposes.

The Board has periodically declared dividends on the Company's common shares. The chart below illustrates the annual dividends paid from fiscal 2016 to fiscal 2022.



^{*} In 2020, the Company suspended its Q2 2020 and Q3 2020 dividends as part of the Company's business continuity measures due to the COVID-19 pandemic.

In the last twelve quarters, the Company declared and paid the following dividends:

Date of declaration	Record date	Payment date	Dividend declared (per common share)
February 4, 2020	February 14, 2020	February 25, 2020	\$ 0.195
November 9, 2020	November 20, 2020	November 30, 2020	\$ 0.195
February 9, 2021	February 18, 2021	February 26, 2021	\$ 0.195
May 10, 2021	May 21, 2021	May 31, 2021	\$ 0.195
August 3, 2021	August 20, 2021	August 30, 2021	\$ 0.195
November 11, 2021	November 19, 2021	November 29, 2021	\$ 0.195
February 8, 2022	February 18, 2022	February 28, 2022	\$ 0.195
May 4, 2022	May 20, 2022	May 30, 2022	\$ 0.215
July 28, 2022	August 19, 2022	August 29, 2022	\$ 0.215
November 4, 2022	November 21, 2022	November 30 2022	\$ 0.215
February 9, 2023	February 17, 2023	February 28, 2023	\$ 0.215

On May 8, 2023, the Company declared a dividend of \$0.237 per common share payable on May 31, 2023 to holders of the common shares of record as at the close of business on May 24, 2023.

Share Repurchases:

Last year, on March 7, 2022, the Company received approval from the Toronto Stock Exchange (the "TSX") to commence a normal course issuer bid ("NCIB"). Pursuant to an amendment to the NCIB on November 29, 2022, the Company was permitted to purchase through the facilities of the TSX or alternative trading systems, from time to time until the completing of the NCIB, if considered advisable, up to a maximum of 3,155,250 of the Company's common shares, representing approximately 10.0% of the public float as of February 28, 2022. Purchases under this NCIB conclude on March 8, 2023.

Effective June 10, 2022, the Company established an automatic share purchase program ("ASPP") in connection with its NCIB to facilitate the purchase of shares during times when the Company would ordinarily not be permitted to purchase shares due to regulatory restrictions or a self-imposed blackout period. Before entering a blackout period, the Company may, but is not required to, instruct its designated broker to make purchases at the broker's sole discretion and based on parameters set by the Company in accordance with the ASPP, TSX rules and applicable securities laws. The Company records a liability for share repurchase commitment during blackout period based on the parameters of the NCIB and ASPP.

In Q1 2023, the Company initiated a new NCIB and it received approval from the TSX on March 6, 2023 to commence a NCIB on March 9, 2023. Pursuant to the NCIB, the Company is permitted to purchase through the facilities of the TSX, other designated exchanges and/or alternative trading systems, from time to time over a 12 month period until the completion of the NCIB, if considered advisable, up to a maximum of 2,675,550 of the Company's common shares, representing approximately 10.0% of its public float of 26,755,502 as of February 28, 2023. Purchases will conclude on the earlier of the date on which purchases under the bid have been completed and March 8, 2024. In accordance with the rules and by-laws of the TSX, the Company has been permitted to purchase up to a daily maximum of 21,782 shares (representing 25% of the average daily trading volume of the shares on the TSX for the six months prior to commencement of the NCIB), except where such purchases are made in accordance with the "block purchase" exception under the applicable TSX rules and policies.

Effective March 9 2023, the Company received pre-clearance from the TSX and established a new ASPP in connection with its current NCIB. From March 9, 2023 to March 31, 2023, the Company did not implement automatic purchases under the ASPP.

In Q1 2023, the Company purchased for cancellation 299,519 common shares (Q1 2022 - 85,073) at an average price of \$24.25 (Q1 2022 - \$28.33) for total consideration of \$7.3 million (Q1 2022 - \$2.4 million).

4. Factors Affecting the Results of Operations

Revenues

The Company's revenues are derived from the sale of mattresses and accessories through its Banners. Mattresses revenue includes sales of mattresses, lifestyle adjustable bases, boxsprings and frames. Accessories revenue includes the sales of pillows, sheets, duvets, weighted blankets, quilts, duvet covers, mattress toppers, mattress and pillow protectors, pet beds, throws, cushions, sleep bundles, headboards, footboards, storage benches, night stands, bath towels, robes, sleepwear, delivery fees and warranties.

Revenue is recognized when the performance obligation is deemed to be fulfilled and the control of the products has transferred to the customer and there is no unfulfilled obligation that could affect the customer's acceptance of the products. Provisions for returns relating to the Company's various customer satisfaction programs are accrued based on historical experience. Revenues from the sale of third party warranties are recognized based on the net amount of consideration retained after monies owed to the third party provider.

Building on the Company's strong brands and market position, the Company plans to grow its same store sales (or "SSS"- see section "Non-IFRS and Other Measures"), which includes revenues from both its existing retail stores and its digital channels. The Company's revenue growth initiatives include:

- adding stores in both new and existing markets;
- partnering with new third-party online marketplace sellers;
- growing and optimizing its eCommerce platforms;
- expanding its product assortment;
- reaching more customers through targeted marketing;
- growing lifetime value with existing customers through serving more of their sleep needs; and
- growing revenue through strategic channel and brand partnerships.

SSS is primarily driven by:

- changes in customer traffic across sales channels through effective marketing and word of mouth;
- changes in the conversion rate of shoppers into buyers;
- changes in the average transaction size;
- changes in economic conditions and consumer confidence; and
- customer loyalty through effective customer engagement and satisfaction.

The Company's revenues are impacted by competition from other retailers that sell similar products and by seasonal patterns.

Product Expansion Opportunities

One of the Company's goals is to serve its customers' sleep needs by offering them a variety of best-inclass sleep products available in the market across all its Banners. Over the last few years, the Banners have introduced new innovative mattresses, including hybrid mattresses-in-a-box, as well as sleep products, some of which include adjustable bases, pillows, sheets, duvets, duvet covers, mattress protectors, pillow protectors, mattress toppers, weighted blankets and bath towels, robes and sleepwear.

The Company continues to deepen and expand its product assortment through in-house innovations, sourcing new sleep products, strategic business partnerships and acquisitions.

To provide its customers with the best available sleep products, the Company has entered into several exclusive partnerships with industry leaders in the North American and European sleep space:

• Purple Innovation, a U.S. mattress and bedding leader, that uses innovation and technology to create comfort solutions including its signature Purple® Mattress;

- Casper Sleep Inc., a U.S. award-winning sleep company;
 - Subsequent to Q1 2023, on April 14, 2023, the Company acquired substantially all of the Canadian net operating assets of Casper Sleep Inc. This acquisition provides the Company with control over the development and sourcing of Casper products, in addition to, expanding the number of Casper products available to the Company's customers;
- Simba, a U.K. leading mattress-in-a-box and sleep accessories retailer; and
- Malouf, a U.S. industry leader in innovative bedding and furniture products.

Additionally, the Company has established drop ship arrangements with select vendors to provide sleep products from brands such as Nautica, Eddie Bauer, Laura Ashley, Sheex, Tuck and If Only Home. This program enables the delivery of select sleep products to be shipped directly from the Company's vendors to its customers. This capability allows the Company to offer Canadians an increased product assortment without increasing its inventory risk while achieving time, resource and cost efficiencies. The Company continues to strategically expand its drop ship program.

The Company will continue to explore opportunities to expand its product assortment to better meet its customers sleep needs.

Online Expansion Opportunities

Each of the Company's banners have their own eCommerce platforms; sleepcountry.ca, dormezvous.com, endy.com, hush.ca, hushblankets.com and silkandsnow.com.

The sleepcountry.ca and dormezvous.com websites provide customers with access to the full range of sleep products available at the Sleep Country and Dormez-vous retail stores, in addition to a wide range of online exclusive products offered through the Company's various dropship arrangements. These websites are supported by its digital chat and phone line which are serviced by the Company's Sleep Experts. With this service capability, the Company can offer online customers the same differentiated sleep expertise available at the Company's retail stores. This enhanced omnichannel experience gives customers the flexibility to shop when they want, how they want and where they want.

The Company's direct-to-consumer banners leverage their eCommerce platforms to offer customers best-in-class sleep solutions, no matter their geographical location. Each website is supported by live digital chat with Sleep Experts, with Endy offering phone line customer service, and Hush bringing live video consultation to its customers. Through these platforms, the Company has the opportunity to expand its digital footprint across North America and into the U.S market.

The Company has also expanded its sleep ecosystem through partnerships with third-party online marketplaces to expand its customer reach and transform lives by awakening Canadians to the power of sleep.

The Company partnered with Walmart to supply mattresses and sleep accessories on the Walmart.ca marketplace. Through this partnership, the Company offers Walmart customers a wide assortment of mattress brands such as Bloom, Casper, Purple, Simba and Serta, in addition to its leading accessories including pillows, pillowcases, sheets, weighted blankets, mattress protectors, mattress toppers, platforms and pet beds. Walmart receives millions of unique visitors to its Canadian website every month and over 80 percent of Canadian households shop at Walmart. In addition to mass exposure to a target customer segment, this partnership diversifies the Company's sales channels and further bolsters the Company's omnichannel offering.

The Company has a partnership with Best Buy Canada, one of Canada's largest omnichannel retailers, to offer a selection of the Company's sleep solutions on the Best Buy Marketplace. The Company exclusively retails the traditional mattress category on BestBuy.ca offering a wide assortment of the Company's most recognized mattress brands. In addition, the Company offers lifestyle bases and a leading assortment of sleep accessories including pillows, sheets, duvets on the Best Buy Marketplace.

The Company has also partnered with Canada's largest retailer, Loblaw Companies Ltd., offering Sleep Country/Dormez-vous online store across all Loblaw online platforms, including Real Canadian Superstore, Atlantic Superstore, Loblaws, Zehrs, Maxi, Fortinos, Provigo, Valu-Mart, No Frills, Your Independent Grocer and Independent City Market. The Company is the exclusive provider of traditional mattresses on all Loblaw online platforms, offering a wide assortment of the Company's most recognized mattress brands, as well as mattresses-in-a-box, lifestyle bases and a leading assortment of sleep essentials including pillows, sheets and duvets.

Store Expansion Opportunities

The Company has the ability to add new stores in existing markets (in-fill stores), satellite markets and new markets. An existing market or in-fill opportunity is a pre-existing built out region in which the Company already has an established store presence serviced by one or more existing warehouses. A satellite market is a new region that is adjacent or close to a pre-existing built-out region, which benefits from advertising spill and is serviced logistically from the nearby warehouse. A new market is a brand new territory in which the Company did not previously operate, requiring incremental advertising and distribution logistics.

The Company has successfully expanded its store network every year since its inception in 1994. The capacity to expand its store presence depends on the Company's ability to choose new locations, new markets, to hire and train new associates for its stores and warehouses and create top-of-mind brand awareness for its Banners.

Stores in enclosed malls provide the Company with a unique opportunity to gain the attention of the captive audience, while capitalizing on the decline of department stores in recent years. As at March 31, 2023, the Company had 12 mall stores in Canada.

The Company's site selection strategy is focused on maximizing sales per store and per region throughout its store network. Prior to identifying and ultimately selecting locations for new stores, the Company conducts extensive analysis utilizing the following factors:

- demographics including population density, household income and population growth rates;
- store visibility and accessibility;
- lease and advertising economics;
- competitive dynamics;
- overlap with existing stores and distribution footprint; and
- potential cannibalization of existing stores.

In terms of regional expansion, once a target area has been determined, the Company focuses on ensuring the Company can successfully incorporate its culture, vision and purpose into the new region. To attain this goal, the Company starts by ensuring its new core regional team is comprised of existing associates in leadership roles who are willing to relocate. The experienced team is then supplemented with local hires, who receive extensive in-store and classroom training.

To broaden its customer reach through channel innovation and strategic partnership, in Q4 2021, the Company introduced ten pilot Express Stores in Walmart Canada locations. As at March 31, 2023, the Company had 17 pilot Express Stores (Q1 2022 – 10 stores) nationwide.

Each Express Store has an average footprint between 500 and 800 square feet and offers cash-and-carry products as well as traditional mattresses which are delivered with the Company's white-glove service. A curated assortment of products, from the Company's leading mattress-in-a-box selection, to sheets, pillows and headboards, as well as approximately nine traditional mattresses for customers to experience, are available at each Express Store location. These stores are staffed by the Company's highly trained Sleep Experts, who bring their renowned sleep expertise to Walmart Canada customers.

The following table summarizes the Company's corporate-owned store count for the three-month periods ended March 31, 2023 and March 31, 2022 and each of the annual years ended December 31, 2022 and December 31, 2021:

		Q1		Annual
	2023	2022	2022	2021
Number of stores, beginning of period ⁽¹⁾	289	285	285	281
Stores newly opened ⁽¹⁾	2	1	5	6
Stores closed ⁽¹⁾	1	-	1	2
Number of stores, end of period ⁽¹⁾	290	286	289	285
Stores relocated ⁽¹⁾	-	-	-	1
Stores renovated ⁽¹⁾	-	-	-	10

Note:

(1) Excludes the Company's pilot Express Stores operating in Walmart Canada licensee spaces.

Store Design

The Company continuously evaluates its store design to provide customers with the optimal shopping experience. As at March 31, 2023, there are 243 corporate-owned stores or 84% of the store network that feature the store design introduced in 2014, of which 85 are new stores, 147 are renovated stores and 11 are relocations of existing stores.

Competition

The sleep industry is highly competitive and includes national and regional full-line furniture retailers, department stores, mass merchants, small regional specialty bedding retailers, eCommerce retailers and online marketplaces. The Company is Canada's leading specialty sleep retailer with its national retail store network and multiple eCommerce platforms including its retail presence on several prominent third-party online marketplaces. Management believes it can maintain and strengthen its leading market position through its differentiated sleep ecosystem, trusted brands, unmatched product assortment, superior sleep expertise and customer experience. The Company continues to actively assess opportunities for infrastructure, channels, partnerships, products and customer experience improvements across all its Banners to best serve Canadians' sleep needs.

Supply Chain

The Company relies on third party manufacturers to obtain its merchandise. Merchandise is sourced domestically in Canada as well as from countries around the world (for example - U.S., China, Italy and Spain). The Company can be adversely impacted by political, regulatory, economic and legal factors including duties, tariffs, sanctions, pandemics, currency exchange rates and other factors relating to foreign trade.

Seasonality

The retail mattress industry is affected by seasonal conditions. The Company typically experiences higher sales and a greater proportion of income during the third and fourth quarters due to seasonal factors including the concentration of the summer and holiday season. Sales have historically trended lower in the first quarter as consumers tighten their spending after the holiday season and shop less in the cold winter weather.

The table below illustrates the Company's average percentage of annual sales by quarter for the fiscal years 2018, 2019 and 2022 from the Company's omnichannel retail banners. Due to the uncertainties of the impact of the COVID-19 pandemic in Canada in fiscal 2020 and 2021, the Company did not include 2020 and 2021 in the below mentioned sales seasonality. The extent of COVID-19's impact on the overall economy, consumer purchasing behaviour and the impact of public health measures, such as mandated store closures, are uncertain and may have had an impact on seasonality in the retail mattress industry.

First quarter	22%
Second quarter	23%
Third quarter	29%
Fourth quarter	26%
Yearly total	100%

Gross Profit

Gross Profit is calculated from Revenues less Cost of Sales. Gross Profit Margin is defined as Gross Profit divided by Revenues.

Cost of Sales includes product related costs - net of rebates, sales and distribution costs including compensation, occupancy and depreciation costs. Rebates are driven by the volume of inventory purchased. As an additional incentive, certain suppliers offer step-up thresholds for higher volume rebates. Rebates on inventories sold are recorded as a reduction to Cost of Sales.

Gross Profit Margin is affected by changes in average unit selling prices ("AUSP"), sales product mix and Cost of Sales.

5. Interim MD&A - Quarterly Highlights

					Q1
(C\$ thousands unless otherwise stated; other than store count and EPS)		2023		2022	Change
Revenues SSS (%) ⁽¹⁾ Stores opened ⁽²⁾ Stores closed Stores renovated/relocated	\$	206,495 (6.2%) 2 1	\$	207,028 8.8% 1 -	(0.3%)
Gross profit margin (%)		34.3%		34.6%	
Operating EBITDA ⁽¹⁾ Operating EBITDA margin (%) ⁽¹⁾	\$	41,360 20.0%	\$	46,714 22.6%	(11.5%)
Net income Net income attributable to the Company Adjusted net income attributable to the Company Basic EPS Diluted EPS Basic adjusted EPS(1) Diluted adjusted EPS(1)	\$\$\$\$\$ \$\$\$\$	11,293 11,330 13,248 0.33 0.32 0.38 0.37	\$ \$ \$ \$ \$ \$ \$	18,518 18,413 20,800 0.50 0.49 0.56 0.56	(39.0%) (38.5%) (36.3%) (34.0%) (34.7%) (32.1%) (33.9%)

Notes:

- (1) SSS is a supplementary financial measure, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS are each non-IFRS measures and Operating EBITDA margin is a non-IFRS ratio. See the section titled "Non-IFRS and Other Measures" for further details concerning how the Company calculates SSS, Operating EBITDA, Operating EBITDA margin, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS and for a reconciliation to the most comparable IFRS measure.
- (2) This figure does not include the pilot Express stores in the Walmart Canada licensee spaces. As at March 31, 2023, the Company had 17 Express Stores (Q1 2022 10 stores).

Highlights of Results in Q1 2023

Q1 2023 compared to Q1 2022 - See "Non-IFRS and Other Measures".

- Revenues decreased by \$0.5 million or 0.3% from \$207.0 million in Q1 2022 to \$206.5 million in Q1 2023 mainly due to a decrease in SSS by 6.2% which was partially offset by incremental revenue earned from Silk & Snow acquired on January 1, 2023, the opening of net one new store in Q1 2023 and wrap stores opened in 2022;
- eCommerce revenues, as a percentage of Revenues, increased from 20.8% in Q1 2022 to 22.3% in Q1 2023:
- Gross profit margin decreased from 34.6% in Q1 2022 to 34.3% in Q1 2023;
- Operating EBITDA margin decreased from 22.6% in Q1 2022 to 20.0% in Q1 2023 primarily due to lower revenues in Q1 2023, combined with a lower gross profit margin and an increase in G&A expenses impacted by incremental media and advertising spend by Silk & Snow acquired in Q1 2023;
- Net income attributable to the Company decreased by \$7.1 million or 38.5% from \$18.4 million in Q1 2022 to \$11.3 million in Q1 2023;
- Adjusted net income attributable to the Company decreased by \$7.6 million or 36.3% from \$20.8 million in Q1 2022 to \$13.2 million in Q1 2023;
- Diluted EPS decreased by 0.17 or 34.7% from \$0.49 in Q1 2022 to \$0.32 in Q1 2023; and
- Diluted adjusted EPS decreased by \$0.19 or 33.9% from \$0.56 in Q1 2022 to \$0.37 in Q1 2023.

Outlook

The Company continues to make investments supporting the Company's long-term, profitable growth strategy and reinforcing the Company's position as Canada's leading provider of sleep. The Company aims to make significant investments to strengthen its omnichannel and digital capabilities, deepen relationships with new and loyal customers, grow its assortment of innovative and relevant sleep products and expand its customer base in the Canadian market.

Key initiatives planned for 2023 include continuing to:

- explore new growth opportunities to further expand the Company's business in sleep;
 - On January 1, 2023, the Company completed its acquisition of Silk & Snow Inc., one of Canada's top growing direct-to-consumer sleep brands specializing in high-quality sleep and lifestyle products. The Company acquired substantially all of the net operating assets of Silk & Snow Inc. for cash consideration of \$25.1 million and up to an additional \$19.5 million in contingent consideration to be paid in 2026 upon achieving certain growth and profitability targets in aggregate for years 2023, 2024 and 2025;
 - Subsequent to March 31, 2023 on April 14, 2023, the Company acquired substantially all of the net operating assets of Casper Sleep Inc.'s Canadian operations, including its six stores located in Canada, for approximately \$27.5 in cash at close. Casper is the original disruptor of the mattress industry in North America and award-wining mattress retailer. This strategic acquisition will make this leading brand more accessible to all Canadians.
- expand its sleep product assortment through strategic partnerships and in-house innovation;
- invest in an elevated in-store experience across our Sleep Country/Dormez-vous retail store network including rolling out new and innovative store formats for planned renovations and new stores;
 - o open a minimum of six new stores;
 - o renovate a minimum of seven stores;
- consolidate two of the Company's existing warehouses into one new warehouses resulting in better customer experience and operational efficiencies;
- continued rollout of the Company's new ERP and further investments to enhance the Company's ERP to evolve front-end and back-end operations; and
- continued investment in the Company's digital infrastructure and marketing capabilities across the Banners, grow and optimize our existing eCommerce platforms including third-party online marketplace channels and invest in customer relationship management tools;

Selected Financial Information

The following table presents selected IFRS and certain non-IFRS financial measures and ratios of the Company and should be read in conjunction with the unaudited condensed interim consolidated financial statements for Q1 2023 and Q1 2022.

					Q1
(C\$ thousands unless otherwise stated; other than EPS)		2023		2022	Change
Consolidated Income Statement					
Revenues	\$	206,495	\$	207,028	(0.3%)
Cost of sales		135,706		135,395	0.2%
Gross profit		70,789		71,633	(1.2%)
General and administrative expenses		48,119		43,124	11.6%
Income before finance related expenses,					
other expenses and income taxes		22,670		28,509	(20.5%)
Finance related expenses		6,469		3,029	113.6%
Other expenses		540		56	864.3%
Net income before provision for income taxes		15,661		25,424	(38.4%)
Provision for income taxes		4,368		6,906	(36.8%)
Net income	\$	11,293	\$	18,518	(39.0%)
Net income attributable to the Company	\$	11,330	\$	18,413	(38.5%)
EBITDA ⁽¹⁾	\$	39,668	\$	44,239	(10.3%)
Operating EBITDA ⁽¹⁾	\$	41,360	\$	46,714	(11.5%)
Operating EBITDA margin (%) ⁽¹⁾		20.0%	6	22.6%	
Adjusted net income attributable to the Company ⁽¹⁾	\$	13,248	\$	20,800	(36.3%)
Basic EPS	\$	0.33	\$	0.50	(34.0%)
Diluted EPS	\$ \$ \$	0.32	\$	0.49	(34.7%)
Basic adjusted EPS ⁽¹⁾	\$	0.38	\$	0.56	(32.1%)
Diluted adjusted EPS ⁽¹⁾	\$	0.37	\$	0.56	(33.9%)
Dividends declared per share	\$	0.215	\$	0.195	10.3%
		14 Mar 22		24 Dag 22	
	<u>s</u>	<u>81-Mar-23</u>	\$	31-Dec-22	
Total assets	\$	1,040,065	\$	1,021,719	
Total long-term lease liabilities and long-term debt	\$	412,315	\$	374,252	

Note:

(1) EBITDA, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS are each non-IFRS measures and Operating EBITDA margin is a non-IFRS ratio. See the section titled "Non-IFRS and Other Measures" for further details concerning how the Company calculates EBITDA, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS and for a reconciliation to the most comparable IFRS measure.

The following table presents selected IFRS and certain non-IFRS financial measures and ratios of the Company and should be read in conjunction with the unaudited condensed interim consolidated financial statements for Q1 2022 and Q1 2021.

					Q1
(C\$ thousands unless otherwise stated; other than EPS)		2022		2021	Change ⁽²⁾
Consolidated Income Statement					_
Revenues	\$	207,028	\$	183,020	13.1%
Cost of sales		135,395		132,770	2.0%
Gross profit		71,633		50,250	42.6%
General and administrative expenses		43,124		34,062	26.6%
Income before finance related expenses,					
other expenses and income taxes		28,509		16,188	76.1%
Finance related expenses		3,029		4,010	(24.5%)
Other expenses		56		351	(84.0%)
Net income before provision for income taxes		25,424		11,827	115.0%
Provision for income taxes		6,906		3,135	120.3%
Net income	\$	18,518	\$	8,692	113.0%
Net income attributable to the Company	\$	18,413	\$	8,692	111.8%
EBITDA ⁽¹⁾	\$	44,239	\$	30,369	45.7%
Operating EBITDA ⁽¹⁾	\$	46,714	\$	31,457	48.5%
Operating EBITDA margin (%) ⁽¹⁾		22.6%	•	17.2%	
Adjusted net income attributable to the Company ⁽¹⁾	\$	20,800	\$	9,621	116.2%
Basic EPS	\$	0.50	\$	0.24	108.3%
Diluted EPS	\$	0.49	\$	0.23	113.0%
Basic adjusted EPS ⁽¹⁾	\$	0.56	\$	0.26	115.4%
Diluted adjusted EPS ⁽¹⁾	\$	0.56	\$	0.26	115.4%
Dividends declared per share	\$	0.195	\$	0.195	0.0%
	9	1-Mar-22	2	1-Dec-21	
	2	1-iviai-22	2	1-D6C-21	
Total assets	\$	978,703	\$	988,035	
Total long-term lease liabilities and long-term debt	\$	355,900	\$	346,233	

Notes:

- (1) EBITDA, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS are each non-IFRS measures and Operating EBITDA margin is a non-IFRS ratio. See the section titled "Non-IFRS and Other Measures" for further details concerning how the Company calculates EBITDA, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS and for a reconciliation to the most comparable IFRS measure.
- (2) See the Q1 2022 MD&A for discussion related to performance analysis.

6. First Quarter 2023 versus First Quarter 2022

Revenues

Revenues decreased by \$0.5 million or 0.3% from \$207.0 million in Q1 2022 to \$206.5 million in Q1 2023 mainly due to a decrease in SSS (See "Non-IFRS and Other Measures") by 6.2% which was partially offset by incremental revenue earned from Silk & Snow acquired on January 1, 2023, net one new store opened in Q1 2023 and wrap stores opened in 2022.

In Q1 2023, eCommerce revenues, as a percentage of Revenues, increased by 150 basis points from 20.8% in Q1 2022 to 22.3% in Q1 2023.

The decrease in Revenues was comprised of a \$3.6 million decrease in mattresses revenues partially offset by a \$3.1 million increase in accessories revenues in Q1 2023 over Q1 2022.

					Q1
(C\$ millions unless otherwise stated)	2023	2022	C	Change	Change (%)
Mattresses	\$ 155.4	\$ 159.0	\$	(3.6)	(2.3%)
Accessories	\$ 51.1	\$ 48.0	\$	3.1	6.5%
Total	\$ 206.5	\$ 207.0	\$	(0.5)	(0.2%)

Gross profit

Gross profit decreased by \$0.8 million from \$71.6 million in Q1 2022 to \$70.8 million in Q1 2023. Gross profit margin decreased by 30 basis points from 34.6% for Q1 2022 to 34.3% for Q1 2023. The decrease in gross profit margin in Q1 2023 versus Q1 2022 was as a result of the following:

- inventory and other directly related expenses, net of volume rebates, decreased as percentage of Revenues by 0.2% from 42.0% in Q1 2022 to 41.8% in Q1 2023 primarily due to higher AUSP which was partially offset by higher delivery and product costs net of volume rebates;
- depreciation expenses decreased as a percentage of Revenues by 0.1% from 5.5% in Q1 2022 to 5.4% in Q1 2023 due to the Company leveraging its depreciation cost;
- sales and distribution compensation expenses increased as a percentage of Revenues by 0.1% from 13.9% in Q1 2022 to 14.0% in Q1 2023;
- other expenses increased as a percentage of Revenues by 0.2% from 0.6% in Q1 2022 to 0.8% in Q1 2023 primarily due to an increase in supplies and home show expenses; and
- store occupancy costs increased as a percentage of Revenues by 0.3% from 3.4% in Q1 2022 to 3.7% in Q1 2023 mainly due to the Company deleveraging its occupancy costs;

General and administrative ("G&A") expenses

Total G&A expenses increased by \$5.0 million or 11.6% from \$43.1 million in Q1 2022 to \$48.1 million in Q1 2023, and, as a percentage of revenue, G&A expenses increased from 20.8% of Revenues in Q1 2022 to 23.3% of Revenues in Q1 2023.

						Q1
		% of		% of		
(C\$ millions unless otherwise stated)	2023	revenue	2022	revenue	CI	hange
Media and advertising expenses ⁽¹⁾	\$ 15.4	7.5%	\$ 14.3	6.9%	\$	1.1
Salaries, wages and benefits ⁽²⁾	11.4	5.5%	10.9	5.2%		0.5
Credit card and finance charges ⁽³⁾	4.8	2.3%	4.3	2.1%		0.5
Occupancy fees	2.9	1.4%	2.5	1.2%		0.4
Professional fees	2.8	1.4%	2.6	1.3%		0.2
Telecommunication and information technology	3.1	1.5%	2.7	1.3%		0.4
Mattresses recycling and donations	0.7	0.3%	8.0	0.4%		(0.1)
Depreciation and amortization ⁽⁴⁾	5.8	2.8%	4.4	2.1%		1.4
Other ⁽⁵⁾	1.2	0.6%	0.6	0.3%		0.6
Total G&A expenses	\$ 48.1	23.3%	\$ 43.1	20.8%	\$	5.0

Notes:

- (1) Media and advertising expenses increased by \$1.1 million mainly due to an increase in online advertising impacted by the incremental spend by Silk & Snow acquired in Q1 2023, production costs, and advertising fees. This increase was partially offset by a decrease in television, billboard and radio advertising, and an increase in co-op and advertising credits received in Q1.2023.
- (2) Salaries, wages and benefits increased by \$0.5 million mainly due to an increase in compensation expenses incurred in the regular course of business.
- (3) Credit card and finance charges are variable costs and these costs increased as a percentage of Revenues by 0.2% mainly due higher financed sales.
- (4) Depreciation and amortization expenses increased by \$1.4 million mainly due to the increase in intangible depreciation.
- (5) Other expenses increased by \$0.6 million mainly due to an increase in travel and meals and entertainment expenses.

EBITDA

EBITDA decreased by \$4.5 million or 10.3% from \$44.2 million in Q1 2022 to \$39.7 million in Q1 2023. The decrease was primarily due to lower revenues in Q1 2023, combined with a lower gross profit margin and an increase in G&A expenses impacted by incremental media and advertising spend by Silk & Snow acquired in Q1 2023. See "Non-IFRS and Other Measures".

Operating EBITDA

Operating EBITDA was \$41.4 million for Q1 2023, or 20.0% of Revenues, compared to \$46.7 million for Q1 2022, or 22.6% of Revenues, representing a decrease of \$5.3 million or 11.5% mainly due to the decrease in EBITDA. See "Non-IFRS and Other Measures".

Finance related expenses

Finance related expenses increased by \$3.5 million from \$3.0 million in Q1 2022 to \$6.5 million in Q1 2023. This change was mainly due to an unrealized loss on the interest rate swap in Q1 2023 and an increase in interest expense on the Company's senior secured credit facility as a result of higher effective interest rates and an increase in the Company's debt.

Income taxes

Net income before income taxes in Q1 2023 decreased by \$9.7 million from \$25.4 million in Q1 2022 to \$15.7 million in Q1 2023, resulting in a decrease to income taxes of \$2.5 million. This decrease was partially offset by an increase in the effective income tax rate by 70 basis points from 27.2% in Q1 2022 to 27.9% in Q1 2023.

Net income attributable to the Company

Net income attributable to the Company for Q1 2023 decreased by \$7.1 million from \$18.4 million (\$0.50 per share) in Q1 2022 to \$11.3 million (\$0.33 per share) in Q1 2023.

Adjusted net income attributable to the Company

Adjusted net income attributable to the Company for Q1 2023 decreased by \$7.6 million from \$20.8 million (\$0.56 per share) in Q1 2022 to \$13.2 million (\$0.38 per share) in Q1 2023. See "Non-IFRS and Other Measures".

7. Summary of Quarterly Results

The Company's Revenues are impacted by seasonality, with the third quarter typically generating the greatest contribution to revenues and the first quarter the least. Accordingly, results of operations for any interim period are not necessarily indicative of the results of operations for the full fiscal year. The following table displays the Company's financial performance for the last eight quarters and it has been prepared in accordance with IFRS, except where indicated. The extent of COVID-19's impact on the overall economy, consumer purchasing behaviour and the impact of public health measures, such as mandated store closures, may have had an impact on seasonality in the retail mattress industry.

		2023										2022							2021
(C\$ thousands unless otherwise																			_
stated, except EPS)		Q1		Q4		Q3		Q2		Q1		Annual	Q4		Q3		Q2		Q1_
Revenues	\$	206.495	\$	243.028	\$	251.026	\$	227,575	\$	207,028	\$	928,657	\$ 271,158	\$	273.840	\$	192.175	\$	183.020
SSS (%) ⁽¹⁾	•	(6.2%) [`]	(11.5%)	(11.1%		15.1%		8.8%		(1.8%)	3.2%	, ·	10.6%	6	65.5%	,	19.6%
Gross profit	\$		\$	91,075	\$	96,623	^ \$	81,700	\$	71,633	\$	341,028	\$ 97,720	\$	102,726	\$	66,351	\$	50,250
Gross profit margin (%)		34.3%		37.5%		38.5%		35.9%	6	34.6%	ó	36.7%	36.0%	6	37.5%	6	34.5%)	27.5%
EBITDA ⁽¹⁾	\$	39,668	\$	50,711	\$	63,683	\$	51,866	\$	44,239	\$	210,494	\$ 57,314	\$	69,412	\$	42,452	\$	30,369
Operating EBITDA ⁽¹⁾	\$	41,360	\$	53,005	\$	65,603	\$	53,242	\$	46,714	\$	218,559	\$ 62,065	\$	73,659	\$	43,706	\$	31,457
Operating EBITDA margin (%) ⁽¹⁾		20.0%		21.8%		26.1%		23.4%	6	22.6%	ó	23.5%	22.9%	ó	26.9%	6	22.7%)	17.2%
Net income attributable to																			
the Company	\$	11,330	\$	40,469	\$	28,926	\$	22,665	\$	18,413	\$	110,471	\$ 26,433	\$	36,458	\$	17,019	\$	8,692
Adjusted net income attributable to																			
the Company ⁽¹⁾	\$	13,248	\$	23,874	\$	32,457	\$	25,739	\$	20,800	\$	102,868	\$ 30,977	\$	39,707	\$	18,036	\$	9,621
Basic EPS	\$	0.33	\$	1.14	\$	0.80	\$	0.61	\$	0.50	\$	3.04	\$ 0.72	\$	0.99	\$	0.46	\$	0.24
Diluted EPS	\$	0.32	\$	1.13	\$	0.79	\$	0.61	\$	0.49	\$	3.01	\$ 0.71	\$	0.98	\$	0.46	\$	0.23
Basic adjusted EPS ⁽¹⁾	\$	0.38	\$	0.67	\$	0.90	\$	0.70	\$	0.56	\$	2.83	\$ 0.84	\$	1.08	\$	0.49	\$	0.26
Diluted adjusted EPS ⁽¹⁾	\$	0.37	\$	0.67	\$	0.89	\$	0.69	\$	0.56	\$	2.81	\$ 0.83	\$	1.07	\$	0.48	\$	0.26

Note:

(1) SSS is a supplementary financial measure, EBITDA, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS are each non-IFRS measures and Operating EBITDA margin is a non-IFRS ratio. See the section titled "Non-IFRS and Other Measures" for further details concerning how the Company calculates SSS, EBITDA, Operating EBITDA, Adjusted net income attributable to the Company, Basic adjusted EPS and Diluted adjusted EPS and for a reconciliation to the most comparable IFRS measure.

8. Segment Reporting

As at March 31, 2023, the Company manages its business on the basis of four operating segments, Sleep Country/Dormez-vous, Endy, Hush, and Silk & Snow which is consistent with the internal reporting provided to the chief operating decision-maker, the Chief Executive Officer. The Company has only one reportable segment as the operating segments meet the aggregation criteria of IFRS 8 - Operating Segments. The Company aggregates these reporting segments because the nature of products, services, methods of distribution and economic characteristics are similar. The Company operates primarily in Canada, its country of domicile.

9. Liquidity and Capital Resources

Liquidity

The Company's primary sources of cash consist of existing cash balances, operating activities and available credit facilities. The Company's primary uses of cash are to fund operating expenses, capital expenditures, finance costs, tax expenses, principal debt payments, dividends, business acquisitions and share repurchases.

The Company believes cash generated from operations, together with cash on hand and amounts available under the Company's credit facilities will be sufficient to meet its future cash requirements. However, the Company's ability to fund future cash requirements will depend on its future operating performance. This could be affected by general economic, financial and other factors including factors beyond its control, despite the risk management strategies that the Company puts in place. See the section entitled "Risk Factors" in the AIF for a discussion of the various risks and uncertainties that may affect the Company's ability to fund its future cash requirements.

The Company reviews new store openings, acquisitions and investment opportunities in the normal course of its business and may, if suitable opportunities arise, realize these opportunities to meet the Company's business strategy. Historically, the funding for any such acquisitions or investments has come from cash flow generated from operating activities and/or additional debt.

The Company's cash balance was \$44.8 million with an additional \$120.5 million (not including the \$100.0 million accordion) of liquidity available under the Company's credit facility as at March 31, 2023.

A summary of net cash flows by activities is presented below for Q1 2023 and Q1 2022:

		Q1
2023		2022
\$ 4,785	\$	5,458
(48,794)		(1,848)
10,494		(7,363)
8		
(33,507)		(3,753)
78,318		36,546
\$ 44,811	\$	32,793
\$	\$ 4,785 (48,794) 10,494 8 (33,507) 78,318	\$ 4,785 \$ (48,794) 10,494 8 (33,507) 78,318

Net cash flows provided by operating activities

Net cash flows provided by operating activities in Q1 2023 were \$4.8 million and consisted of the positive impact of cash generated from operating activities of \$36.7 million offset by \$32.0 million of cash used as a result of an increase in working capital. The increase in working capital in Q1 2023 was primarily driven by higher trade and other receivables and prepaid expenses and deposits, and lower trade and other payables and customer deposits which were partially offset by lower inventories.

Net cash flows provided by operating activities in Q1 2022 were \$5.5 million and consisted of the positive impact of cash generated from operating activities of \$39.5 million offset by \$34.0 million of cash used as a result of an increase in working capital. The increase in working capital in Q1 2022 was primarily driven

by higher inventories and lower trade and other payables and customer deposits, which were partially offset by lower prepaid expenses and deposits and trade and other receivables.

Net cash flows used by investing activities

Net cash flows used by investing activities in Q1 2023 were \$48.8 million and consisted primarily of \$24.1 million used in the acquisition of Silk & Snow, \$20.1 million used in the acquisition of investments, as well as capital expenditure related to enhancements on the Company's ERP system and eCommerce platforms, leasehold improvements, computer hardware and furniture and equipment.

Net cash flows used by investing activities in Q1 2022 were \$1.8 million and consisted primarily of investments in capital expenditure related to computer hardware, furniture and equipment and leasehold improvements and spend on the investment in the new ERP system.

Net cash flows provided by (used by) financing activities

Net cash flows provided by financing activities in Q1 2023 were \$10.5 million and consisted primarily of an additional draw on the senior secured credit facility of \$39.5 million and \$0.1 million proceeds received from common shares issued due to exercised stock options. These cash inflows were partially offset by dividends paid on the common shares of \$7.5 million, the repurchase for cancellation of the Company's common shares under the NCIB of \$7.3 million, the repayment of the principal on lease obligations of \$9.7 million, and interest payments of \$4.7 million on lease liabilities and the senior secured credit facility.

Net cash flows used by financing activities in Q1 2022 were \$7.4 million, consisting primarily of dividends paid on the common shares of \$7.2 million, the repayment of lease obligations of \$9.6 million, interest payments of \$3.7 million on lease liabilities and the senior secured credit facility and the repurchase for cancellation of the Company's common shares under the NCIB of \$2.4 million. These cash outflows were partially offset by an additional draw on the senior secured credit facility of \$15.0 million and \$0.5 million received from common shares issued due to exercised stock options.

Contractual obligations

There were no material changes to the Company's contractual obligations reported in the Company's Management Discussion and Analysis for the year ended December 31, 2022 ("2022 Annual MD&A"), a copy of which can be accessed under the Company's profile on SEDAR.

Capital Resources

Senior secured credit facility

The Company has a senior secured credit facility of \$260.0 million with an additional \$100.0 million available on its accordion, which is scheduled to mature on October 22, 2026. Under the terms of the senior secured credit facility, certain financial and non-financial covenants must be complied with. The Company is in compliance with all covenants as at March 31, 2023.

The senior secured credit facility is secured by all of the present and after acquired personal property of the Company. As at March 31, 2023, the balance outstanding on the senior secured credit facility was \$139.5 million (December 31, 2022 – \$100.0 million). The long-term debt liability balance in the consolidated statements of financial position is net of transaction costs of \$0.9 million (December 31, 2022 – \$0.9 million).

The senior secured credit facility allows for the debt to be held in Canadian or US dollars. As at March 31, 2023, the Company held the debt in Canadian dollars.

Interest on the senior secured credit facility is based on the prime or bankers' acceptance rates plus applicable margins based on the achievement of certain targets, as defined by the amended and restated senior secured credit agreement. The Company entered into a fixed interest rate swap, effective April 1, 2021 ending on April 1, 2024, for the notional amount of \$60.0 million whereby the Company pays a fixed rate of 1.072% and receives interest at a variable rate equal to the Canadian Dollar Offered Rate for 3-month bankers' acceptances ("3-month CDOR") on the notional amount. The swap is being used to

manage the volatility of interest rates on the outstanding balance on its senior secured credit facility.

Off-balance sheet arrangements

The Company did not have any material off-balance sheet arrangements as at March 31, 2023 and March 31, 2022, nor did it have any subsequent to March 31, 2023.

Related party transactions

There were no material changes to the Company's related party transactions reported in the 2022 Annual MD&A.

10. Risk Factors

The Company's activities expose it to a variety of financial risks: market risk, credit risk, liquidity risk, capital risk and technology risk. The Company's overall risk management program and business practices seek to minimize any potential adverse effects on its financial performance.

Risk management is carried out by the senior management team and is reviewed by the Board.

For an understanding of other potential risks, including, non-financial risks, see the section entitled "Risk Factors" in the AIF.

Market Risk

Market risk is the loss that may arise from changes in factors such as interest rates, foreign exchange rates and the impact these factors may have on other counter-parties.

Foreign Exchange Risk

The Company's operating results are reported in Canadian dollars. A portion of the Company's sales and purchases are denominated in U.S. dollars which results in foreign currency exposure related to fluctuations between the Canadian and U.S. dollars. The Company does not currently use foreign exchange options or forward contracts to hedge its foreign currency risk relating to sales and purchases. A sudden increase in the U.S. dollar relative to the Canadian dollar could result in higher costs to the Company, which could in turn result in increased prices and reduced sales, decreased profit margins and could negatively impact the Company's business and financial results.

Cash Flow and Fair Value Interest Risk

The Company's income and operating cash flows are substantially independent of changes in market interest rates.

The Company's primary interest rate risk arises from long-term debt. It manages its exposure to changes in interest rates by using a combination of fixed and variable rate debt and varying lengths of terms to achieve the desired proportion of variable and fixed rate debt. Additionally, the Company holds a fixed rate swap for the notional amount of \$60.0 million to manage its interest rate risk. An increase (or decrease) in interest rates by 1% would result in a \$0.8 million increase (or decrease) of the annual interest expense of the credit facility. The Company has leases that carry interest at variable rates.

Credit Risk

Credit risk refers to the risk of losses due to the failure of the Company's customers or other counter-parties to meet their payment obligations. Credit risk arises from deposits with banks, receivables with counterparties as well as credit exposures from vendors for the payment of volume and co-operative advertising rebate amounts and balances owed from third-party financing companies under the various financing plans the Company offers its customers. In order to manage the Company's credit risk the Company closely monitors its financial assets and holds its deposits at highly rated financial institutions. Sales to retail customers are settled in cash, financed by third-party financing companies or by using major credit cards.

The Company transfers the credit risk for financing plans to third-party financing companies. The third-party financing company that the Company deals with carries a minimum rating of BBB or better.

There are no significant impaired receivables that have not been provided for in the allowance. There are no significant amounts considered past due or impaired.

Liquidity Risk

Liquidity risk is the risk the Company will not be able to meet a demand for cash or fund its obligations as they come due. It also includes the risk of not being able to liquidate assets in a timely manner at a reasonable price. Prudent liquidity management implies maintaining sufficient cash and the availability of funding through an adequate number of committed credit facilities.

Capital Risk

The Company's objectives when managing capital are to safeguard its ability to continue as a going concern in order to provide returns for its common shareholders in the form of cash dividends, benefits to other stakeholders and to maintain an optimal capital structure to minimize the cost of capital.

In order to maintain or adjust the capital structure, the Company may issue new shares, purchase its own shares or sell assets to reduce long-term debt.

Technology Risk

The Company continues to undertake investments in new IT systems to improve the operating effectiveness of the organization. This includes the ongoing enhancements on the Company's ERP system and eCommerce platforms. Failure to successfully migrate from legacy systems to the new systems or a significant disruption in the Company's current IT systems during the implementation of the new systems could result in a lack of accurate data to enable management to effectively manage day-to-day operations of the business or achieve its operational objectives causing significant disruptions to the business and potential financial losses.

11. Critical Accounting Estimates

A summary of significant accounting policies is included in Note 3 of the Company's 2022 audited annual consolidated financial statements. The Company's critical accounting estimates are included in Note 4 of the Company's 2022 audited annual consolidated financial statements and are described below.

Critical accounting estimates require management to make certain judgements and estimates, which may differ from actual results. Accounting estimates are based on historical experience and other factors that management believes to be reasonable under the time frame and circumstances. Changes in management's accounting estimates can have a material impact on the financial results of the Company.

The unaudited condensed interim consolidated financial statements of the Company for Q1 2023 have been prepared using critical accounting estimates consistent with those in Note 4 of the Company's 2022 audited annual consolidated financial statements.

12. Financial Instruments

As at March 31, 2023, the financial instruments consisted of cash, trade and other receivable, note receivable, trade and other payables, deferred revenues, the Company's senior secured credit facility, lease liabilities, interest rate swap, redemption liabilities, contingent consideration liability and the share repurchase commitment under ASPP.

- The carrying values of cash, trade and other receivables, trade and other payables, deferred revenues and the share repurchase commitment under ASPP approximate their fair values due to the relatively short periods to maturity of these financial instruments.
- The carrying value of the senior secured credit facility approximates its fair value as the terms and conditions of the borrowing arrangements are comparable to market terms and conditions

as at March 31, 2023 and December 31, 2022. The interest rate swap obtained effective April 1, 2021 is recognized at fair value based on observable quoted market prices for identical financial instruments in active markets as at March 31, 2023 and December 31, 2022.

- The convertible note receivable is recognized at fair value measured using the Black-Scholes
 pricing model and the Crank-Nicolson finite difference method. The warrant is recognized at fair
 value measured using the Binomial option pricing model.
- The redemption liabilities related to the acquisition of Hush were initially recognized at fair value measured at the expected outcome (discounted) determined based on an earnings formula and the expected earnings levels over the measurement period and subsequently measured at amortized cost.
- The contingent consideration liability related to the acquisition of Silk & Snow was initially recognized at fair value measured at the expected outcome (discounted) determined based on an upon a price formula and the expected achievement levels against certain growth and profitability targets in aggregate over the contingency period and subsequently measured at amortized cost.

The Company's financial instruments are exposed to certain financial risks, including currency risk, interest rate risk, credit risk and liquidity risk, which are discussed above under the section "Risk Factors".

13. Internal Controls Over Financial Reporting

Management is responsible for establishing and maintaining appropriate internal controls over financial reporting ("ICFR"). ICFR is designed to provide reasonable assurance regarding the reliability of the Company's financial reporting and the preparation of financial statements in accordance with IFRS. In designing ICFR, it should be recognized that due to inherent limitations, any controls, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives and cannot provide absolute assurance with respect to the prevention or detection of misstatements. Additionally, management is required to use judgment in evaluating ICFR.

Management is also responsible for establishing and maintaining a system of disclosure controls and procedures to provide reasonable assurance that all material information relating to the Company and its subsidiary is gathered and reported to senior management on a timely basis so that appropriate decisions can be made regarding public disclosure.

The Company's ICFR includes policies and procedures that (i) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company, (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with IFRS, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company, and (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

A "material weakness" in ICFR is a deficiency, or a combination of deficiencies, in ICFR, such that there is a reasonable possibility that a material misstatement of a company's annual or interim financial statements will not be prevented or detected in a timely basis by the organization's internal controls.

The Certifying Officers have evaluated the effectiveness of the Company's ICFR as at March 31, 2023 using the framework established in 'Internal Control - Integrated Framework (COSO Framework)' published by The Committee of Sponsoring Organizations of the Treadway Commission (COSO), 2013. Based on that evaluation, the Certifying Officers concluded that the ICFR, as defined by National Instrument 52-109 – Certification of Disclosure on Issuers' Annual and Interim Filings, are appropriately designed and were operating effectively as at March 31, 2023 and that no material weaknesses were identified through their evaluation.

In accordance with the provisions of National Instrument 52-109 - Certification of Disclosure in Issuers' Annual and Interim Filings, Management, including the CEO and CFO, have limited the scope of their design of the Company's disclosure controls and procedures and internal control over financial reporting to exclude such controls, policies and procedures of Silk & Snow.

The Company acquired the business of Silk & Snow on January 1, 2023. Silk & Snow's financial results are included in the Company's condensed interim consolidated financial statements for three-month period ended March 31, 2023. Since the date of acquisition, Silk & Snow has generated revenues of approximately \$9.5 million representing 4.6% of the Company's consolidated revenues for the three-month period ended March 31, 2023. For the Consolidated Statement of Financial Position, Silk & Snow constitutes 4.5% of total current assets, 3.0% of total assets, 2.7% of total current liabilities and 0.9% of total liabilities as at March 31, 2023.

The scope limitation is primarily based on the time required to assess Silk & Snow's disclosure controls and procedures and internal control over financial reporting in a manner consistent with the Company's other operations.

14. Current and Future Accounting Standards

The condensed interim consolidated financial statements have been prepared using the same accounting policies and methods of computation as the annual consolidated financial statements of the Company for the year ended December 31, 2022, except for those noted below in addition to the adoption of new standards effective as of January 1, 2023. The Company has not early adopted any standard, interpretation or amendment that has been issued but is not yet effective. Several amendments apply for the first time in 2023, but do have an impact on the interim condensed consolidated financial statements of the Company.

Financial assets and liabilities

Financial assets and liabilities are recognized when the Company becomes a party to the contractual provisions of the financial instrument.

Financial assets are derecognized when the contractual rights to receive cash flows from the financial assets expire and financial liabilities are derecognized when obligations under the contracts expire, are discharged or are cancelled. Financial assets upon initial recognition are classified into two categories: (1) those to be measured subsequently at fair value (either through other comprehensive income or through net income); and (2) those to be measured at amortized cost. The classification depends on the Company's business model for managing the financial assets and the contractual terms of the cash flows. The following classifications have been applied:

- cash and trade and other receivables are classified as financial assets measured at amortized cost;
- the convertible note receivable and the warrant are measured at fair-value through net income ("FVTPL");
- trade and other payables, customer deposits, other liabilities and long-term debt have been classified as financial liabilities measured at amortized costs; and
- Interest rate swaps have been classified as financial liabilities measured at FVTPL.

The redemption liabilities presented within other liabilities are recognized initially at fair value, and are subsequently measured at amortized cost, which is the carrying value. Any difference between the carrying value and the redemption value is recognized in the consolidated statements of income and comprehensive income. For changes in the estimated liabilities amount, a gain or loss is calculated as the difference

between the original contractual cash flows and the modified cash flows discounted at the original effective interest rate.

The contingent consideration liability presented within other liabilities is recognized initially at fair value, and is subsequently measured at amortized cost, which is the carrying value. Any difference between the carrying value and the consideration amount is recognized in the consolidated statements of income and comprehensive income. For changes in the estimated consideration amount, a gain or loss is calculated as the difference between the original contractual cash flows and the modified cash flows discounted at the original effective interest rate.

Long-term debt is recognized initially at fair value, net of recognized transaction costs, and is subsequently measured at amortized cost, which is the carrying value. Any difference between the carrying value and the redemption value is recognized in the consolidated statements of income and comprehensive income using the effective interest rate method. For debt modifications, a gain or loss is calculated as the difference between the original contractual cash flows and the modified cash flows discounted at the original effective interest rate.

Fees paid on initial recognition and subsequent modifications on the senior credit facilities are capitalized and amortized over the period of the facility to which it relates and are presented net of long-term debt in the consolidated statements of financial position.

The Company assesses on a forward-looking basis the expected credit losses associated with its financial assets. The impairment methodology applied depends on whether there has been a significant increase in credit risk. For trade and other receivables, the Company applies the simplified approach permitted by IFRS 9 - Financial Instruments, which requires expected lifetime losses to be recognized at the time of initial recognition of the receivables.

15. Outstanding Share Data

As of the date hereof, 34,735,763 common shares and no Class A common shares of the Company are issued and outstanding. As of the date hereof, 1,158,043 stock options to purchase an equivalent number of common shares, 265,785 performance share units, 255,871 restricted share units and 85,488 deferred share units are issued and outstanding. For further details concerning the rights, privileges and restrictions attached to the common shares and the Class A common shares, please refer to the section entitled "Description of Share Capital" in the AIF.

16. Non-IFRS and Other Measures

The Company prepares its consolidated financial statements in accordance with IFRS. In order to provide additional insight into the business, to provide investors with supplemental measures of its operating performance and to highlight trends in its business that may not otherwise be apparent when relying solely on IFRS financial measures, the Company has also provided in this MD&A certain supplementary financial measures, such as SSS, non-IFRS measures such as EBITDA, Operating EBITDA, Adjusted net income, Basic adjusted EPS, Diluted adjusted EPS, and non-IFRS ratios including Operating EBITDA margin each as defined below. These measures are provided as additional information to complement IFRS measures by providing further understanding of the Company's results of operations from management's perspective. Management also uses these measures in order to facilitate operating performance comparisons from period to period, to prepare annual operating budgets and forecasts and to determine components of management compensation. The Company also believes that securities analysts, investors and other interested parties frequently use these measures in the evaluation of issuers.

Readers are cautioned that these measures are not recognized under IFRS and do not have a standardized meaning prescribed by IFRS. They are therefore unlikely to be comparable to similarly titled measures presented by other publicly traded companies. Accordingly, they should not be considered in isolation nor as a substitute for analysis of the Company's financial information reported under IFRS. See below for further details concerning how the Company calculates these measures and for reconciliations to the most comparable IFRS measures.

Same Store Sales (SSS)

SSS is a supplementary financial measure used in the retail industry to compare sales derived from established stores over a certain period compared to the same period in the prior year. The Company has embarked on an omnichannel approach to engaging with customers. This approach allows customers to shop online for home delivery or purchase in any store locations. Due to the customer cross-channel behavior, the Company reports a single comparable sales metric, inclusive of store and eCommerce channels. This measure does not include sales from the Company's Express Stores. SSS calculation excludes sales of excess inventory to third parties. SSS helps to explain what portion of revenue growth can be attributed to growth in established stores and eCommerce sales and what portion can be attributed to the opening of new stores.

The Company calculates SSS as the percentage increase or decrease in sales from stores and eCommerce platforms opened and operated for at least 12 complete months relative to the same period in the prior year.

EBITDA, Operating EBITDA, and Operating EBITDA margin

EBITDA and Operating EBITDA are used by the Company to assess its operating performance.

EBITDA is defined as net income attributable to the Company adjusted for:

- non-controlling interests
- other expenses;
- finance related expenses;
- income taxes; and
- depreciation and amortization.

Operating EBITDA is defined as EBITDA adjusted for:

- acquisition costs;
- ERP implementation costs; and
- share-based compensation.

Operating EBITDA margin is defined as Operating EBITDA divided by Revenues.

Adjusted net income attributable to the Company

Adjusted net income attributable to the Company is used by the Company to assess its operating performance. Adjusted net income attributable to the Company is defined as net income attributable to the Company adjusted for:

- acquisition costs;
- ERP implementation costs;
- share-based compensation; and
- accretion on the redemption liabilities related to the Hush acquisition and accretion on the contingent consideration liability related to the Silk & Snow acquisition in January 2023.

Basic adjusted earnings per share (Basic adjusted EPS)

Basic adjusted EPS is defined as adjusted net income attributable to the Company divided by weighted average number of shares issued and outstanding during the period.

Diluted adjusted earnings per share (Diluted adjusted EPS)

Diluted adjusted EPS is defined as adjusted net income attributable to the Company divided by weighted average number of shares issued and outstanding during the period adjusted for the effects of dilutive stock options, performance share units, restricted share units and deferred share units.

Calculation of Non-IFRS and Other Measures

				Q1
(C\$ thousands unless otherwise stated, except EPS)		2023		2022
Reconciliation of net income attributable to the Company				
to EBITDA and Operating EBITDA:				
Net income attributable to the Company	\$	11,330	\$	18,413
Add impact of the following:				
Non-controlling interests		(37)		105
Other expenses		540		56
Finance related expenses		6,469		3,029
Income taxes		4,368		6,906
Depreciation and amortization		16,998		15,730
EBITDA		39,668		44,239
Adjustments:				
Acquisition costs ⁽¹⁾		559		-
ERP implementation costs ⁽²⁾		-		1,140
Share-based compensation ⁽³⁾		1,133		1,335
Total adjustments	\$	1,692	\$	2,475
Operating EBITDA	\$	41,360	\$	46,714
Operating EBITDA margin (%)		20.0%		22.6%
Reconciliation of net income attributable to the Company to adjusted net income attributable to the Company:				
Net income attributable to the Company Adjustments:	\$	11,330	\$	18,413
Acquisition costs ⁽¹⁾		559		_
ERP Implementation costs ⁽²⁾		-		1,140
Share-based compensation ⁽³⁾		1,133		1,335
Accretion expense ⁽⁴⁾		596		474
Tax impact of all adjustments ⁽⁵⁾		(370)		(562)
Total adjustments	\$	1,918	\$	2,387
Total daljactino.no		1,010		
Adjusted net income attributable to the Company	\$	13,248	\$	20,800
Weighted average number of shares – Basic		34,787		36,943
Weighted average number of shares – Diluted		35,584		37,472
Basic EPS	\$	0.33	\$	0.50
Diluted EPS	\$	0.32	\$	0.49
Basic adjusted EPS	\$	0.38	\$	0.56
Diluted adjusted EPS	\$	0.37	\$	0.56
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Notes:

- (1) Adjustment for professional fees incurred in relation to acquisitions.
- (2) Adjustment for charges related to the Company's ERP implementation project resulting in significantly increased costs during the implementation phase relative to the ongoing operating costs.
- (3) Adjustment for share-based compensation, a non-cash item.
- (4) Adjustment for accretion of the redemption liabilities related to the Hush acquisition and the contingent consideration liability related to the Silk & Snow acquisition in January 2023.
- (5) The related tax effects are calculated at the Company's average statutory tax rate.

17. Additional Information

Additional information relating to the Company, including the Company's AIF, quarterly and annual reports and supplementary information is available on SEDAR at www.sedar.com. Press releases and other information are also available at the Company's investor relations website at www.if.sleepcountry.ca.